Group Insight & Analysis Manager, Virgin Media

Hook, Hampshire

Our customers expect to be dazzled. Whether it’s TV, mobile, home phone or super-fast broadband services across the UK, at Virgin Media we’re 110% focused on making their lives easier, richer and a little bit more fun.

It’s doing things different. It’s changing the game. And to make that happen our people need to be a little bit different too. Forget about pen pushers and clock watchers. Our people are super sharp and switched on. Flexible, friendly, and up for any challenge. So if you join us as a Senior Performance Analyst get ready for something new.

Virgin Media is recruiting for a talented Data Scientist / Performance Analyst for its new Group Business Intelligence team. The team mandate is to provide rapid, independent and high quality insight to support the decisions made by Virgin Media’s Executive Leadership Team.

To be successful you will be passionate about using data and deep analysis to drive the business forward. First rate data and analytical skills covering both traditional statistical approaches and modern machine learning methods are expected. As an experienced professional you will have no shortage of personal examples which show clearly how your insights have transformed business performance and culture, and you will be expected to have an excellent understanding of business operations, finance and business strategy.

Strong communication skills are essential. Of particular importance is the ability to explain findings and analytical techniques in a way that is commercially relevant and compelling to people from a range of backgrounds. You will demonstrate the highest standards with regard to presentation of numerical results and findings to ensure that your audience understand the basis of your conclusions and are aware of any limitations.

This will be a challenging and exciting opportunity at Virgin Media, with the success or failure of this new function dependent on the quality of insight we deliver. Naturally, you are expected to have a ferocious work-ethic and a proven track record of significant achievements at work and in your personal life. You will be someone who derives personal satisfaction from producing exemplary outputs in extremely challenging working environments.

Critical skills and experience for the role include:

- Being an expert in the use of SQL and R (or similar analytical programming languages) for advanced analytics.
- Using Qlikview or similar tools for data visualisation and communication is highly desirable, but not essential.
- You will have a graduate or post graduate qualification in Maths, Statistics, the Physical Sciences, Operational Research or Computer Science
- Formal business or financial qualifications are not required but are highly desirable.

Closing date for applications: 19 February 2016

Salary: £65,000 + 15% bonus + excellent benefits