Project Manager – Insight & Decision Science, British Sky Broadcasting
London

Our experts working in IDS are at the forefront of understanding customer insight and creating actionable insight; understanding what they want to hear about from brands, how they like to interact and what makes them tick. This consumer intelligence helps brands deliver a better service to consumers and improve the performance of their marketing. We have developed, and are responsible for one of the most powerful, large-scale consumer data sets in the World, combining detailed consumer cross-platform viewing behaviours with transactions, interactions, profiles, needs, attitudes and preferences across a wide breadth of UK and ROI households. We deliver a premium service to many parts key parts of Sky and other major brands and are truly dedicated to helping each client achieve their objectives. We are forward-thinking and customer-centric, everything we do is thorough and rigorous, and is driven by passion. Our heritage, experience and scale mean we can help brands grow through more insightful decisions and actions.

IDS employs over 500 people across five locations in a variety of specialist skills including data development, analytics, research, report development, decision execution, CRM, insight consultancy, software development and econometrics and has a very extensive and deep stakeholder base across 30+ areas of Sky, covering every subject – from acquisition to retention, from on-screen to online, from marketing effectiveness to targeted advertising. Sky IDS is a people-oriented organisation which takes personal development very seriously, so we’ll help you to grow, with excellent training and development opportunities from the very start.
We’re currently actively searching for a Project Manager to focus on delivering IDS projects within Sky. The Project Manager will need to focused around delivery management, and therefore need to be able to work at many levels and utilise different styles of management throughout the project lifecycle to ensure delivery of business value.

The role requires a flexible approach to reflect rapidly changing business needs whilst applying robust project management practices across a portfolio of related projects. Key to success will be the effective management of senior stakeholders through timely and relevant communications while providing strong leadership and direction to cross – functional delivery teams.

Key responsibilities will include:

- Delivery management – the main responsibility is to get the project delivered
- Define and manage clear project scope, and utilise change management controls and processes to ensure that any change is dealt with appropriately, communicated at the highest level and agreed by all stakeholders.
- Take direct accountability for stakeholder management for all deliveries, create and maintain high quality relationships with project stakeholders.
- Identification of and management of issues and risks that may impact the delivery
- Lead the project team by example, taking responsibility for the day to day direction of the project team. Ensure the team are working together and that any issues within the team are dealt with.

For the role, we would be looking for you to demonstrate the following skills and experience:

- Delivery orientated and pragmatic – have an understanding of the theory of project management, but also understand what it takes to deliver. The individual will need to be able to ‘think outside the box’ and to come up with pragmatic solutions to ensure delivery
- Challenging – not looking to accept the status quo
- Adaptive – able to adapt styles or the level of working depending on what is appropriate at the time
- Collaborative
- The ability to detect and resolve problems
- Experience of working in client focused / business roles
• Experience of managing projects within a corporate organisation from initiation through to full project acceptance
• Proven stakeholder management experience
• Experience of managing or working within a matrix structure

This is a fantastic opportunity for an individual with the entrepreneurial spirit, vision and drive to help shape the future direction of Sky.

Our benefits package recognises the essential part you play in Sky’s success. We offer free Sky+HD, broadband and talk services; private medical insurance, generous holiday entitlements, a contribution pension scheme, a Share scheme so you can have a stake in Sky and our success plus Sky Choices, a benefit scheme to help you make valuable tax & national insurance savings.

It’s our people that make Sky the UK and Ireland’s leading entertainment company. That’s why we work hard to be an inclusive employer, so everyone at Sky can be their best. For more information about working for Sky visit www.workforsky.com

Due to the fast paced nature of Sky’s Businesses our vacancy close dates may be subject to change.

**Sky. Believe in Better.**

If you are appointed to this role you will be subject to the successful completion of a Criminal Record Check and a financial background check.