Specialist Business Intelligence Analyst

UK
London

**NEL Commissioning Support Unit**

NEL CSU is an NHS organisation which provides expert support and advice to help clinical commissioners to deliver improved health services to local populations. We deliver an extensive range of services from contracting and analytics to finance and communications.

We support Clinical Commissioning Groups (CCGs) across North Central and North East London and Anglia, representing 3.3 million people, and NHS England in London. We also deliver a range of services to the NHS England in London, East Anglia, Essex, Hertfordshire and South Midlands, and offer our services to customers including local authorities and other commissioning support units.

NEL CSU is committed to equality of opportunity & diversity in the workplace; all managers and staff are responsible for ensuring that this is delivered in practice.

NEL CSU is equally committed to respect for other people and all managers and staff are expected to be clear of what is expected of them and for ensuring that they commit to this policy in their day to day working life.

The CSU will not tolerate any forms of bullying or harassment in the workplace. Everyone has a personal responsibility to seek to improve their own and colleagues working lives to create a healthy and productive working environment.

Do you want to be at the heart of transformational BI in the NHS? The Specialist Business Intelligence Team at NELCSU is designed to support internal and external customers to understand data, information and intelligence across a wide variety of NHS and non-NHS data sources. The team works with commissioners, clinicians, information analysts and many others in order to support a clear understanding of all aspects of the health economy. We are looking for exceptional Junior Business Intelligence Analyst with a solid foundation of analytical skills to offer to our customers including keen analytical thinking, an understanding of NHS datasets and sound expertise in BI technology (e.g. SQL Server skills essential). You will also need excellent customer service skills. The team supports consultancy projects across a wide range of areas, such as “deep dives”, major change initiatives, benchmarking analysis and transformational change projects aimed at improving business processes and pathways. The post-holder will need to create and maintain positive, collaborative and supportive professional relationships with internal stakeholders and external customers.

As part of working in this fast paced environment, will be the commitment from the organisation to provide the opportunity to the successful candidate to work with experts in their field, who will develop you in current health analytics methodologies in planning, benchmarking, mapping, data...
linkage, pulling together numerous health datasets to enable customers to drive clinical performance in order to improve patient care and deliver financial savings.

If this sounds like you and you share our passion for delivering BI excellence in the NHS then we’d love you to join us.

For further details / informal visits contact: Claire Tyrrell claire.tyrrell@nelcsu.nhs.uk or telephone 0203 688 1689

We reserve the right to close any vacancies when we have received sufficient applications to shortlist.

When making your application, please use the additional information/supporting statement section to demonstrate how you meet the competencies of the person specification and the values of the CSU.

Please ensure you check your email account regularly as this is how we will communicate with you. Invitations for interview are sent by email only, so it is important that you monitor your emails once you have submitted an application online.

If you have not heard from us within a month of the closing date you should assume that you have not been shortlisted. Unfortunately, due to the volume of interest in our vacancies we are unable to provide feedback on unsuccessful applications at the shortlisting stage.

We are committed to safeguarding and promoting the welfare of children, young people and vulnerable adults. As part of our safe recruitment practice pre-employment checks will be undertaken before any appointment is confirmed. As part of the selection process you may be required to undergo a Criminal Records Bureau check. All cases of criminal record history are dealt with on a case-by-case basis.

We work with staff to agree objectives through regular supervision, annual appraisal and access to training opportunities. Similarly, we are committed to equal opportunities and diversity and welcome applications from all sections of the community. We are committed to helping staff achieve a healthy balance between work and home life by offering flexible working.