Research & Data Insight Analyst

Birmingham, United Kingdom

Do you have a passion for data and how it can be used for social good? Midland Heart is a leading provider of housing and support services in the Midlands, committed to supporting customers to live independently through the provision of homes to rent or buy, retirement living and homeless accommodation and services.

We are living through a data revolution and as an organisation we need to harness this information and decide how best to collect, analyse and visualise it to ensure that we are providing the most effective service for our communities. We are looking for a self-motivated and enthusiastic Data Insight Analyst to work in the Research & Data Insight team to help take forward this agenda.

This role provides an exciting new opportunity and will suit anyone with a passion for data and how it can be used to provide meaningful insight. You will be excited by new and emerging data trends, such as Big Data, Data Science, Customer Insight and Data Analytics. You will be expected to make use of all sources of data, from internal to sector-wide and ‘open data’ and be adept at applying innovative techniques to help manipulate, analyse, and visualise your findings. This will require a good eye for detail (and numbers), a sound understanding of statistics as well as good working knowledge of a variety of analytical/GIS packages.

Working closely with the Director of Communications & Data Insight and the Research & Data Insight Manager, the Data Insight Analyst will be responsible for supporting a function that is highly effective at interrogating and evaluating internal and external data; to inform better decision making across the areas of stock intelligence, market intelligence, strategic research, impact evaluations, customer insight and operational data analysis.

If you are a disabled candidate and require a hard copy pack or a different format, for example large print, please contact the HR department on 0845 850 1020 ext 6257.

Please do read the role profile before you begin your application. CVs will not be considered, so please complete the application form in full.

Closing Date: 24/10/2016

Midland Heart aspires to be a digital organisation that minimises its impact on the environment. Wherever possible, we will conduct transactions digitally rather than by paper and ask that current and future employees share this commitment. Where required, we will support colleagues to be digitally enabled.